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Ageing population creates growth for Home Support Services

Updated 14 May 2010

South Australia's ageing population is creating growth opportunities for local in-home healthcare provider Home Support Services.

HSS has expanded its services to meet rising demand and now provides packaged in-home healthcare and support for more than 20,000 South Australians each year.

Services include palliative care and pain management through to post-hospital reconditioning and rehabilitation following surgery, as well as a wide range of services to support ongoing independence in the home.

"HSS has expertise in helping people to remain independent and stay at home, and increasingly we are finding that people are confused about what's available," says HSS Business Development Manager, Nick Bullock.

"HSS has a unique case management system. Our case managers coordinate teams of health professionals to cater to the older person's total health and in-home care needs.

"Our Home Independence Packages can include home visits by registered nurses, occupational therapists, physiotherapists, carers and home helpers who can assist with healthcare, falls prevention, exercise programs and domestic duties.

"Each package includes an initial care plan assessment by a registered nurse to determine the appropriate course of care and a home safety assessment by an occupational therapist to assess current mobility and educate about any risks in the home."

HSS gives users a centralised point of contact with access to registered nurses on a 24-hour telephone helpline.

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